

CLIA PHASE II

Michigan Complete Health wants to inform you that we will be implementing CLIA Phase II; (Clinical Laboratory Improvement Amendment) to ensure the accuracy and reliability of all laboratory testing, as defined by CMS guidelines. All providers that bill laboratory services must have CLIA certification equal to the procedure code being billed. If a provider bills for a procedure without appropriate CLIA certification, reimbursement will be denied.

We will be implementing this certification verification and it will apply to all providers. This verification will ensure that we are compliant with the CMS guidelines.

<https://www.cms.gov/Regulations-and-Guidance/Legislation/CLIA/index.html?redirect=/clia/>
<http://wwwn.cdc.gov/clia/>

Once the verification has been successfully implemented, some providers will observe that if a certification is not on the file provided by CMS, or the certification is not valid for the procedure code/dates of service submitted, the claim will be denied. There are two new denials codes that will appear on your Explanation of Payment:

EXc1 DENIED: INVALID CLIA NUMBER

EXc2 DENIED: PROCEDURE NOT ALLOWED FOR CLIA CERTIFICATION TYPE

Please feel free to reach out to your Network Provider Representative with any questions or concerns.